



AS9100 Supplier Terms & Conditions Agreement

As a supplier to Promach 3D Limited, it is understood when accepting our purchase orders, your organisation agrees to meet the following AS9100 requirements in addition to Promach 3D General Terms and Conditions of Purchase.

EXTERNAL PROVIDER ENSURES, WITH THE ACCEPTANCE OF THIS PURCHASE ORDER, THAT PERSONS ARE AWARE OF THEIR CONTRIBUTION TO PRODUCT OR SERVICE CONFORMITY INCLUDING THEIR CONTRIBUTION TO PRODUCT SAFETY AND THE IMPORTANCE OF ETHICAL BEHAVIOR.

The seller warrants that in the performance of this PO, seller shall comply with all applicable statutes, rules, regulations, and orders of the Government and any of the state or political subdivision thereof and agrees to indemnify Promach 3D Ltd against any loss, damage, cost, or liability by seller's violation of this warranty.

Communication to Promach 3D should be made to the point of contact on the Purchase Order. If communication is handled in a non-written/electronic format, for example telcon, it should be provided in a written/electronic format as requested.

Promach 3D reserves the right of final approval of product and services; methods, processes, and equipment; the release of final product and or services. All special processes required by this Purchase Order must be performed by qualified personnel.

Key, critical, and special characteristics are to be identified and controlled as noted on the Purchase Order or specification.

RIGHT OF ACCESS

Right of access by Promach 3D, our customer and regulatory authorities to the applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records to include verification and validation on site, as defined on the Purchase Order and arranged with the supplier.

QUALITY MANAGEMENT SYSTEM

External Provider, including their sub-tier providers, must have implemented a Quality Management System (QMS). Promach 3D reserves the right to review and approve the Quality Management System.

Customer Directed sources must operate in accordance with approved specifications and standards, as dictated and controlled by the customer in question. The Vendor shall maintain the proper identification and revision status of specifications, drawings, process requirements, inspection/verification instructions and all other relevant technical data.

NON-CONFORMING MATERIAL

External Provider shall notify Promach 3D of non-conforming product within 24 hours of discovery of such nonconformity, regardless of whether it be prior, during, or after receipt of the product. Promach 3D does not grant disposition authority for non-conforming product. No known non-conforming product shall be shipped to us without our written authorisation.

Containment is expected within 48 hours.

External Provider shall obtain Promach 3D's approval for non-conforming product disposition.

SERIOUS FAILURES, MALFUNCTIONS OR DEFECTS

External Provider shall notify Promach 3D of any serious failures, malfunctions or defects found in the product within 24 hours of discovery via written communication.

CHANGES

External Provider shall notify Promach 3D of changes in product and/or process, changes of suppliers, and changes of manufacturing facility locations within 24 hours.

SUBCONTRACTORS

Promach 3D does not allow its suppliers to subcontract any product or process to a sub-tier supplier without prior written consent from Promach 3D. If a subcontractor is required, notification must be provided to Promach 3D in writing, stating the service to be provided and subcontractor(s) to be used.

FLOW DOWN

Flow down to the supply chain the applicable requirements including all Purchase Order requirements and key characteristics to the supplier's vendors of any approved outsourced products or services is required.

SUPPLIER PERFORMANCE MONITORING

Performance of suppliers is monitored using specific metrics data that includes but is not limited to:

- Quality performance of parts and services and On-time delivery performance.
 - o If Promach 3D's monthly supplier evaluation identifies a supplier with an on-time delivery rate less than 90%, a corrective action request can be issued for supplier response.
 - o If Promach 3D's monthly supplier evaluation identifies a supplier with quality rejections exceeding 5% of their work orders, a corrective action request can be issued for supplier response.
- If delivery cannot be met, the appropriate point of contact must be notified in advance.

CORRECTIVE ACTIONS

Corrective Actions flowed to the External Provider shall be completed and returned in a timely manner. External Provider is required to flow down corrective action requirements to sub-tier providers when it is determined the sub-tier provider is responsible for the non-conformity.

INCOMING INSPECTION

Promach 3D performs an incoming inspection to ensure the purchased product meets purchasing

requirements. These requirements may include:

- Verification of the certificate of conformity, or other certifications.
- Products are inspected to ensure they meet requirements (dimensions, etc.) and the results are recorded when appropriate.
- All special processes (plating, heat treat etc.) where the compliance cannot be verified by Promach 3D,

inspection will require Certificate of Conformity or applicable certification documents.

RECORD RETENTION

External Provider shall retain all Records including disposition requirements associated with the

Purchase Order as required by contract for a minimum period of 10 years and the records to be deliverable to the Promach 3D point of contact within 48 hours after request.

FOREIGN OBJECT DEBRIS/DAMAGE (FOD) PREVENTION

Seller shall maintain a FOD prevention Program. FOD program shall include the review of manufacturing process to identify and eliminate FOD entrapment areas through which foreign objects

can migrate. Seller shall ensure work is accomplished in a manner to prevent FOD in deliverable items.

Seller shall maintain work areas in a manner sufficient to preclude the risk of FOD incidents. Seller

shall investigate each FOD incident and ensure elimination of its root cause.

PREVENTION OF COUNTERFEIT PARTS

External provider shall plan, implement, and control their process for the prevention of counterfeit or

suspect counterfeit parts from use or inclusion into the product in accordance with

AS9100 clause 8.1.4 (Prevention of Counterfeit Parts)

PREVENTION OF SUSPECTED UNAPPROVED PARTS

External provider shall plan, implement, and control a process that identifies and prevents the release

of unapproved and suspected unapproved parts or inclusion into the product in accordance with

AS9100 clause 8.1.5 (Prevention of Suspected Unapproved Parts)